

22

Fig. 2

31

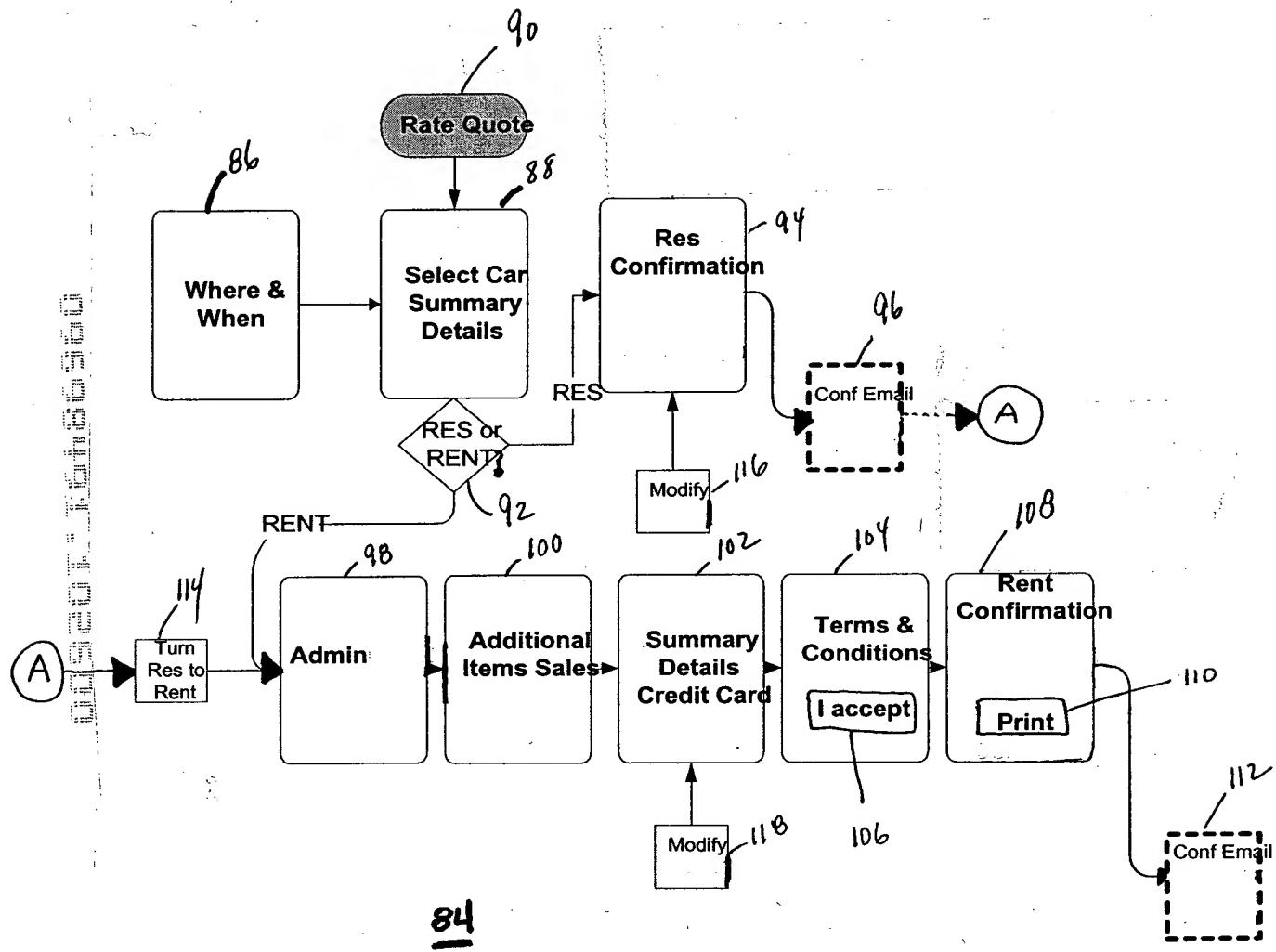


FIG.3

00000000000000000000000000000000

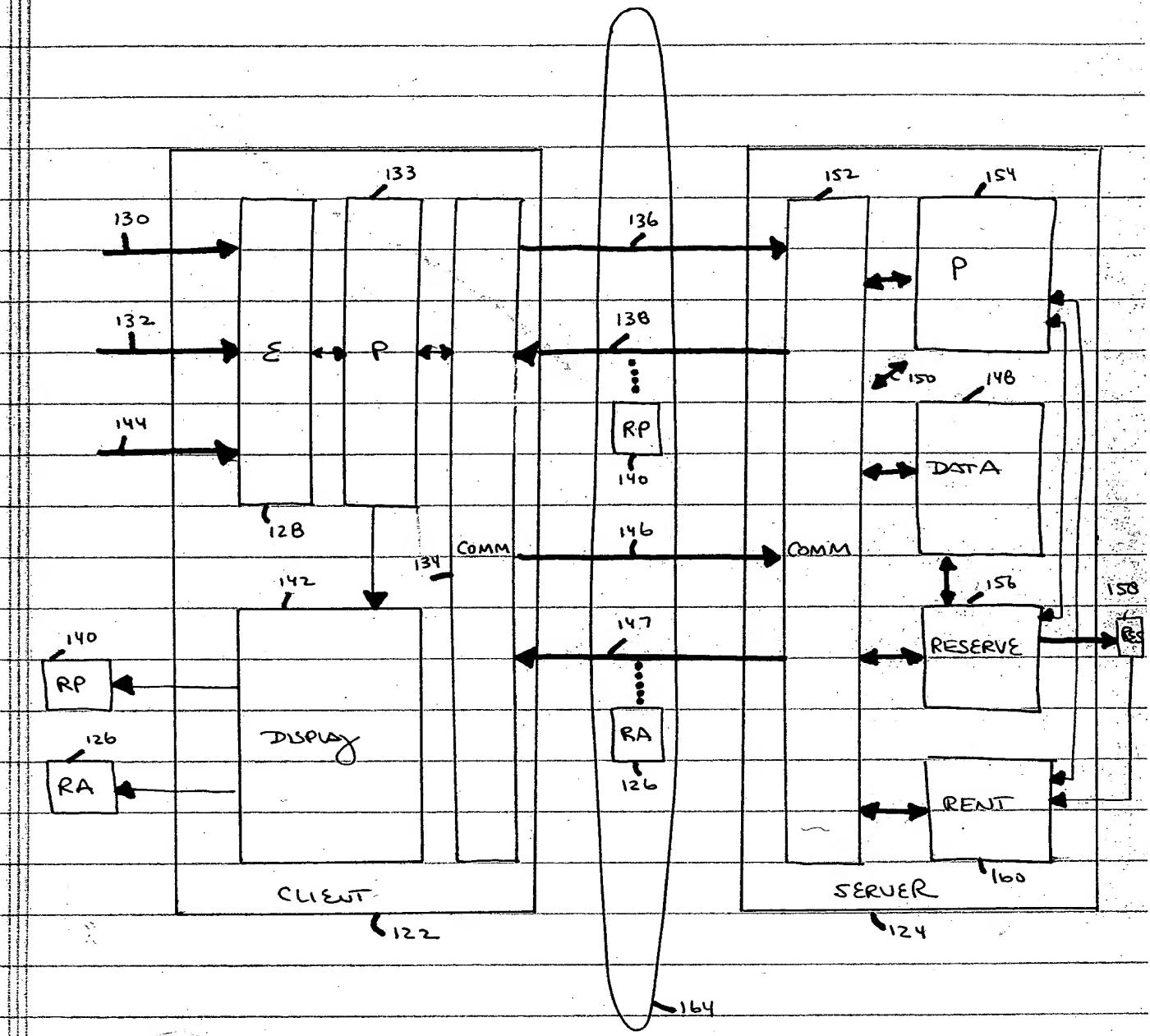


FIG.4

120

166 178
170 184
180 168

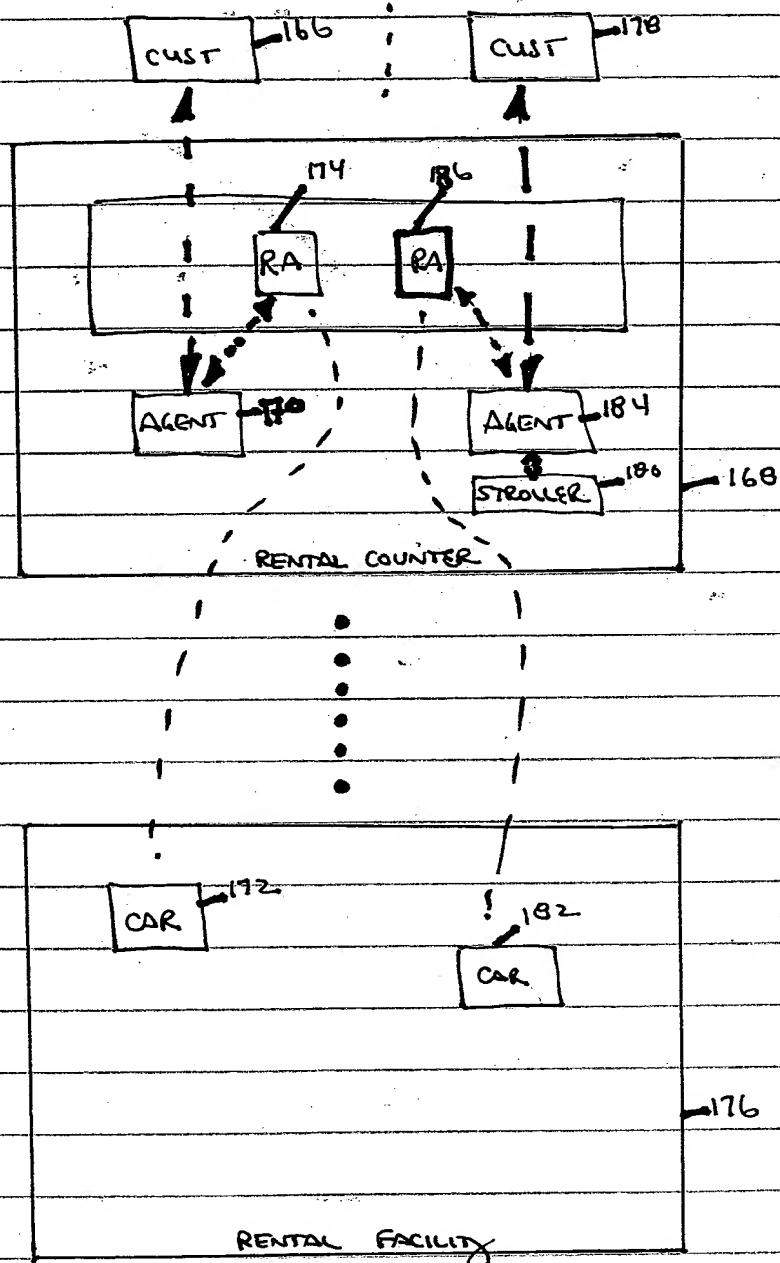
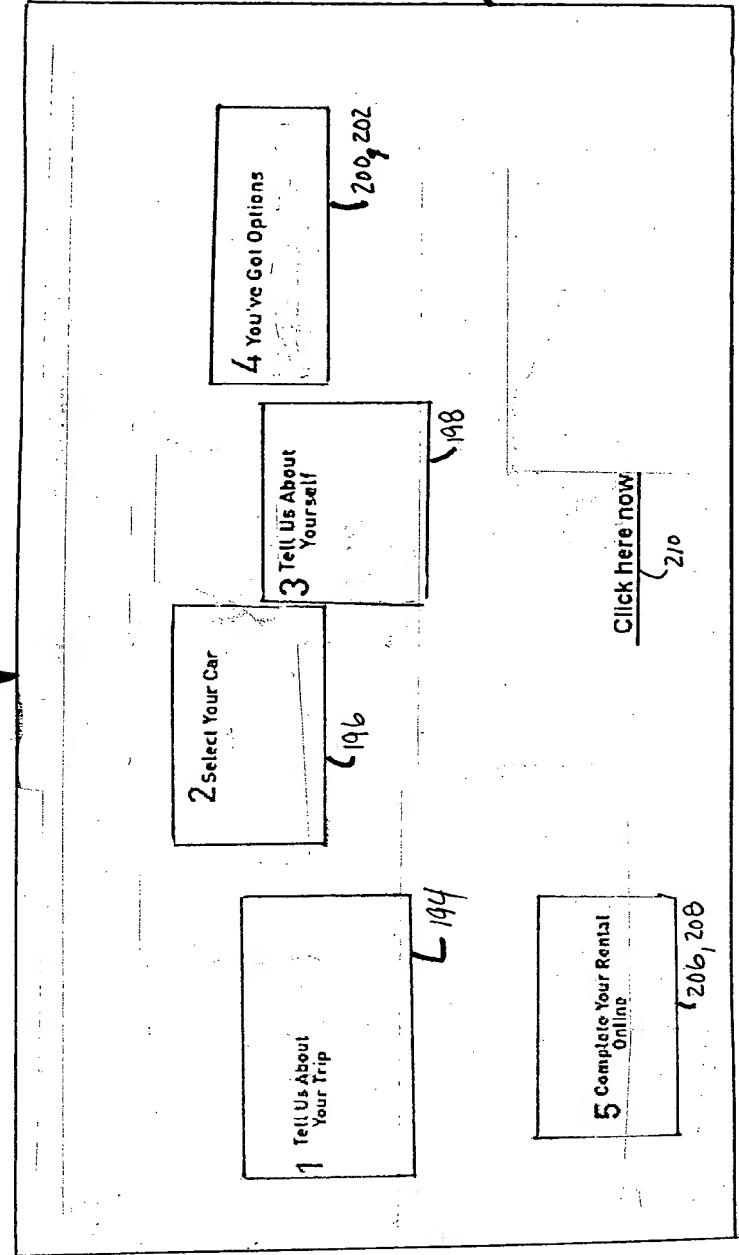
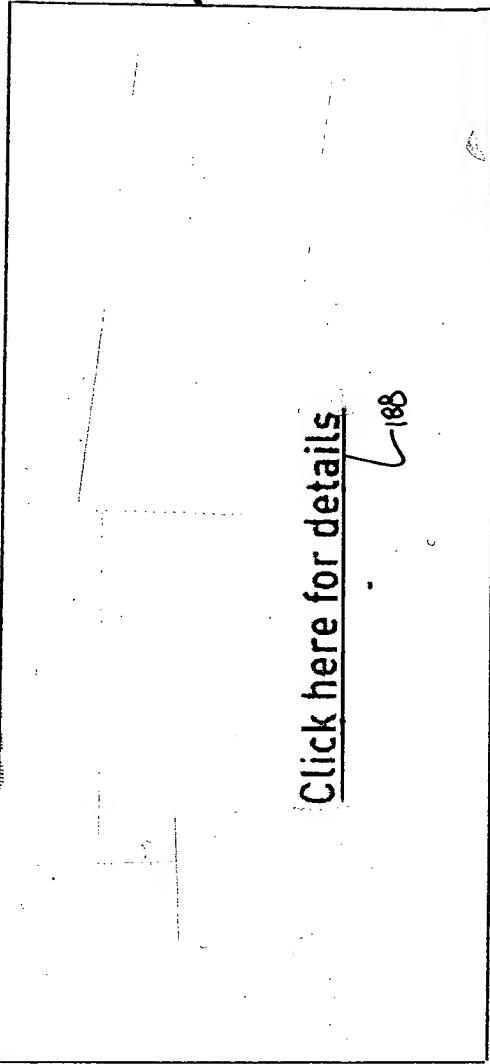


FIG.5

இந்த கூடுமை விடை மீது போன்ற விவரங்கள் இருக்கின்றன.



Existing Reservation

view 234
modify 235
cancel 236

tell us about your trip

Country of Residence?

(Select)

224

Pick Up / Drop Off Location

Pickup Location

212

Pickup Date

214

Time

9:00 AM

216

Dropoff Location

218

Dropoff Date

220

Time

9:00 AM

222

Optional Rate Information

Rate Code

224

Promo/I.D. Number

Corporate I.D. Number

Coupon Code

Applicant Code
Club Members

Last Name

226

Member ID

228

continue 

240

Need technical help? [Click here.](#)

194

FIG. 6B

Rental Period and Location

Pickup:
Ft. Lauderdale, FL (FLL)
Wednesday, September 16, 2000
12:00 PM

Dropoff:
Ft. Lauderdale, FL (FLL)
Thursday, September 17, 2000
12:00 PM

Price quoted in
(USD) \$50.99

Car Capacity

Passengers	Luggage
Large	Large Cases
Medium	Small Cases
Small	

Car Features

Anti-Lock Brakes
Cruise Control
Power Locks/Windows
Air Bags
6-Cylinder Engine
Automatic Transmission
Air Conditioning
Power-Assist Steering
Tinted Windows
Dual Mirrors
Tilt-Steering Wheel
Delay Wipers
AM/FM Stereo With Cassette Player

here's what's available, select one

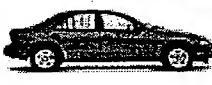
Only vehicle classes available at requested location for requested dates are displayed.



Economy - 2-Door

258

\$23.99 Rental Period



Compact - 4-Door

259

\$25.99 Rental Period



Midsize - 4-Door

260

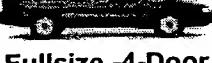
\$28.99 Rental Period



Convertible - 4-Door

261

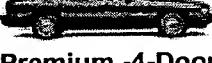
\$41.99 Rental Period



Fullsize - 4-Door

262

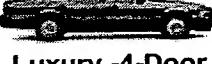
\$31.99 Rental Period



Premium - 4-Door

263

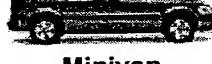
\$45.99 Rental Period



Luxury - 4-Door

264

\$60.99 Rental Period



Minivan

265

\$45.99 Rental Period



Minivan

266

\$50.99 Rental Period



Sport Utility

267

\$50.99 Rental Period

go back

268

continue

269

Need technical help? Click here.

270

196

F1G.6C

271

272

your car

Select rental options and calculate total

Sport Utility Vehicle



Pickup:
Ft. Lauderdale, FL (FLL)
Wednesday, September 16, 2000
12:00 PM

Dropoff:
Ft. Lauderdale, FL (FLL)
Thursday, September 17, 2000
12:00 PM

Price quoted in
(USD) \$50.99

Need more information? Click on
individual items for details or
the **?** icon for details by section.

Base Rate - Sport Utility Vehicle (USD)

Weekly Rate \$50.99
Daily Rate
Hourly Rate
Rate Code XX Association I.D. XXXXXX
Inclusive Rate Items
Unlimited Mileage(Properties)

Coupon Accepted

\$50.99

Subtotal \$50.99

Primary Driver's Age **?**

- 25 years of age and older
 Under 25 years of age (\$25.00/day ea.)

Most locations minimum age 21, read about exceptions.

210

211

212

Subtotal \$0.00

Additional Driver's and Additional Driver's Age **?**

2 Number of additional drivers 25 years and older (\$3.99/day ea.)

\$7.98

1 Number of additional drivers under 25 years of age (\$25.00/day ea.)

\$25.00

Most locations minimum age 21, read about exceptions.

Subtotal \$32.98

Additional Items **?**

- Collision Damage Waiver (\$16.99/day)
 Extended Protection (\$10.95/day)
 Prepaid Gas (\$1.69/gallon)
 Child Safety Seat (\$4.99/day)
 Child/Infant Stroller (\$4.99/day)

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Taxes, Surcharges and Fees **?**

Concession Recoupment Fee (10.00%)
License Recoupment Fee (\$0.30/day)
State Rental Surcharge (\$2.05/day)
Sales Tax (6.00%)

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Calculate Estimated Total

Rate may vary slightly due to: changes in pickup or dropoff times;
election of optional items; and/or contracted rates.

Calculate

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your reservation has been confirmed!

your car

Sport Utility Vehicle



Confirmation # 1103424

Pickup:
Ft. Lauderdale, FL (FLL) 305
Wednesday, September 16, 2000 313
12:00 PM

Dropoff:
Ft. Lauderdale, FL (FLL)
Thursday, September 17, 2000
12:00 PM

Options Selected:
Additional Driver (2)
Underage Driver
Child Safety Seat

Subtotal = \$106.22 (USD)

Pickup location
Fort Lauderdale Intl.
Airport/Shuttle FL, (FLL)
2601 S Federal Hwy.
Fort Lauderdale, FL 33301
Phone: 407-xxx-8200
Fax: 407-xxx-6102
Hours: Mon-Sun: 24 hours

Travel Tools
Driving Directions

Family Fun

Safety Tips

A confirmation e-mail will be sent to your e-mail address for your convenient reference. You can use your browser's print button to print a hard copy of this confirmation. Make sure the Page Setup is set to "Print as Displayed".

Confirmation # 1103424-304

Here's what you do to pick up your car:

- Outside the airport, find the bus, which will take you to our rental center.
- Bring your confirmation number, your credit card and your driver's license with you to the counter. You will need the confirmation number below to pick up your car, make any changes or cancel your reservation.
- Please remember to bring any coupons with you to the rental counter. You must present them at the time of pickup to apply the coupon discount to your rate.

Reservation Details

Name Chris Bauer 308
E-mail bauerc@ancrental.com 309

Base Rate Total - Sport Utility Vehicle (USD)

Weekly Rate	\$50.99
Daily Rate	
Hourly Rate	
Inclusive Rate Items	
Unlimited Mileage(Properties)	

Coupon Accepted

Subtotal \$50.99

Additional Items

Additional Driver (\$3.99/day)	\$7.98
Underage Driver (\$25.00/day)	\$25.00
Child Safety Seat (\$4.99/day)	\$4.99

Subtotal \$37.97

Taxes, Surcharges and Fees

Concession Recoupment Fee (10.00%)	\$8.90
License Recoupment Fee (\$0.30/day)	\$0.30
State Rental Surcharge (\$2.05/day)	\$2.05
Sales Tax (6.00%)	\$6.01

Subtotal \$17.26

Estimated Subtotal

Rate may vary slightly due to: changes in pickup or dropoff times; election of optional items; and/or contracted rates.

\$106.22

Need technical help? [Click here.](#)

310

MODIFY

312

CANCEL

314

RETURN

316

291

FIG. 6E

tell us about yourself

your car

Sport Utility Vehicle



Res. Confirmation #1103424.

Pickup:
Ft. Lauderdale, FL (FLL)
Wednesday, September 16, 2000
12:00 PM

Dropoff:
Ft. Lauderdale, FL (FLL)
Thursday, September 17, 2000
12:00 PM

Options Selected:
Additional Driver (2)
Underage Driver
Child Safety Seat

Subtotal = \$106.22 (USD)

Your car has been reserved, enter the information below to complete your "counterless" rental. By filling out this form you are confirming that you are the primary renter of this car. To complete this form, you will need your driver's license. If you have additional drivers, you will need their driver's license information.

Primary Driver's License Information

Driver's License Number *

 322

320

State/Province of Drivers License *

 324

yes

May we search for your past rentals process and prefill some of the fields below?

Country of Drivers License *

 326

Date of Birth * 330

Expiration Date * 328

Jan 1 2000

Jan 1 19 (19YY)

360

Sex 332

M

Primary Driver's Personal Information

First Name *

 336

Last Name *

 338

Email *

 340

Street Address *

 342

City *

 344

State/Province *

 346

Zip/Postal Code *

 348

Country *

 350

Home Telephone *

 352

Additional Driver Information

Please select the number of additional drivers.

Where are you staying? 356

Contact Name or Location

Telephone Number

Airline and Frequent Flyer Information

Airline

Flight Number

Frequent Flyer Program Name

Member Number

go back 362

continue 364

quit 366

Need technical help? [Click here.](#)

198

F16.6F

your car

Sport Utility Vehicle



Res. Confirmation #1103424

Pickup:
Ft Lauderdale, FL (FLL)
Wednesday, September 16, 2000
12:00 PM

Dropoff:
Ft Lauderdale, FL (FLL)
Thursday, September 17, 2000
12:00 PM

Options Selected:
Additional Driver (2)
Underage Driver
Child Safety Seat

Subtotal = \$106.22 (USD)

additional driver

312 I do not currently have the information required for this additional driver.
Please remove this item from my rental and I may modify my rental to add this additional driver at a later date.

Additional Driver's License Information

Please enter information as it appears on the additional driver's license

First Name *

Last Name *

Driver's License Number *

Address, City and Zip or Postal Code of Driver's License *

State of Driver's License*

Country of Driver's License*

Expiration Date *

 Jan 1 2000

Date of Birth *

 Jan 1 19 (19YY)

Sex

 M

316

go back

318

continue

380

quit

Need technical help? [Click here.](#)

370

F6.6G

your car

Sport Utility Vehicle



Res. Confirmation #1103424

Pickup:
Ft. Lauderdale, FL (FLL)
Wednesday, September 16, 2000
12:00 PM

Dropoff:
Ft. Lauderdale, FL (FLL)
Thursday, September 17, 2000
12:00 PM

Options Selected:
Additional Driver (2)
Underage Driver
Child Safety Seat

Subtotal = \$106.22 (USD)

606

your past rentals

We've determined from your past rentals that you have purchased the optional coverages listed below. Shall we add them to your current rental?



Collision Damage Waiver (CDW) — \$16.99 / day

Keep it simple. Lessen your financial responsibility for loss or damage to the rental car - regardless of fault.

382

- 38b ADD Collision Damage Waiver to my rental
 DECLINE Collision Damage Waiver

39c More information on CDW || An example where purchasing CDW paid off

394

Am I covered by my insurance or credit card?



Extended Protection (EP) — \$10.95 / day

Drive with peace of mind. Provides both primary liability and uninsured motorist protection.

- 38d ADD Extended Protection to my rental
 DECLINE Extended Protection

39f More information on EP || An example where purchasing for EP was the way to go

400

go back

402

continue

404
quit

Need technical help? [Click here.](#)

200

FG.6H

your car

Sport Utility Vehicle



Res. Confirmation #1103424

Pickup:
Ft. Lauderdale, FL (FLL)
Wednesday, September 16, 2000
12:00 PM

Dropoff:
Ft. Lauderdale, FL (FLL)
Thursday, September 17, 2000
12:00 PM

Options Selected:
Additional Driver (2) - 422
Underage Driver - 424
Child Safety Seat - 426

Subtotal = \$106.22 (USD)

optional equipment

We offer the following options to help your vacation go a little smoother.



408
Child Safety Seat — \$4.99 / day

This child restraint system conforms to government standards and is for use by infants and toddlers. [More information on the Child Safety Seat.](#)

418

406
0 ADD a child safety seat to my rental



412
Child Stroller — \$4.99 / day

Easy to use stroller with easy to use features. [More information on the Child Stroller](#)

410

0 ADD a stroller to my rental

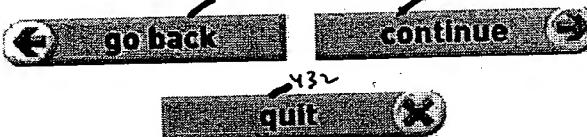


416
Ski Rack — \$4.99 / day

Add this to help on your ski vacation! [More information on Ski Racks.](#)

414

0 ADD a ski rack to my rental



Need technical help? [Click here.](#)

202

F6.6I

your car

Sport Utility Vehicle



Res. Confirmation #1103424

Pickup:
Ft. Lauderdale, FL (FLL)
Wednesday, September 16, 2000
12:00 PM

Dropoff:
Ft. Lauderdale, FL (FLL)
Thursday, September 17, 2000
12:00 PM

Options Selected:
Additional Driver (2)
Underage Driver
Collision Damage Waiver
Extended Protection
Child Safety Seat

Subtotal = \$167.95 (USD)

Need more information? Click on individual items for details or the icon for details by section.

review your rental

Personal Information Summary - 440

Chris Bauer
123 Main Street
Ft. Lauderdale, FL
33002 USA
bauerc@anrental.com

Club I.D.# 1254

Rental Information Summary - 442

Pickup: Saturday, August 8, 2000 @ 9:00 AM
Ft Lauderdale Intl. Airport/Shuttle, FL (FLL)
Dropoff: Sunday, August 9, 2000 @ 3:30 PM
Ft Lauderdale Intl. Airport/Shuttle, FL (FLL)

Base Rate - Sport Utility Vehicle (USD)

Weekly Rate \$50.99

Daily Rate

Hourly Rate

Rate Code XX Association I.D. XXXXXX

Inclusive Rate Items

Unlimited Mileage(Properties)

Coupon Accepted

Subtotal \$50.99 - 444

Primary Driver

Name Drivers License No
Chris Bauer 06060607

Underage Driver (\$25.00/day) \$25.00

Subtotal \$25.00 - 446

Additional Driver/Underage Driver

Additional Driver(s) (\$3.99/day)

Name	Drivers License No
<input checked="" type="checkbox"/> Neena Chawla	06060607
<input checked="" type="checkbox"/> James Bauer	09090909

Underage Driver (\$25.00/day) \$25.00

Subtotal \$32.98 - 448

Additional Items

Accept <input checked="" type="checkbox"/> Collision Damage Waiver (\$16.99/day)	\$16.99
Accept <input checked="" type="checkbox"/> Extended Protection (\$10.95/day)	\$10.95
Decline <input checked="" type="checkbox"/> Prepaid Gas (\$1.69/gallon)	
<input checked="" type="checkbox"/> Child Safety Seat (\$4.99/day)	\$4.99
<input checked="" type="checkbox"/> Child/Infant Stroller (\$4.99/day)	

Subtotal \$32.98 - 450

Taxes, Surcharges and Fees

Concession Recoupment Fee (10.00%)	\$14.19
License Recoupment Fee (\$0.30/day)	\$0.30
State Rental Surcharge (\$2.05/day)	\$2.05
Sales Tax (6.00%)	\$9.51

Subtotal \$26.05 - 452

Calculate Total

View your options above and use the calculate button to view your final total.

calculate

Total \$167.95 - 454

Credit Card Information

Your credit card will not be charged until time of rental. You can cancel this rental at anytime

Your credit card information is secure.

Payment Method *
 (Select)

Credit Card Number *

Expiration Month / Year *
 01 2000

First Name *

Middle Name

Last Name *

go back

continue

206

F G • 6 J

terms and conditions

your car

Sport Utility Vehicle



Res. Confirmation #1103424

Pickup:
Ft. Lauderdale, FL (FLL)
Wednesday, September 16, 2000
12:00 PM

Dropoff:
Ft. Lauderdale, FL (FLL)
Thursday, September 17, 2000
12:00 PM

Options Selected:
Additional Driver (2)
Underage Driver
Child Safety Seat

Subtotal = \$106.22 (USD)

By accepting the Terms and Conditions below, no handwritten signature is required so you can bypass the rental counter when picking up your car.

Before leaving the premises you and any additional driver will be asked to show your driver's licenses and sign a log report.

"I", "me", "my" refer to the person(s) who sign this agreement. You, your, refer to XYZ, Inc. I rent from you the car described on the receipt I receive at the renting location. I agree to the terms set forth below and any added pages, including the rental agreement jacket I will receive at the renting location. All changes must be made via XYZ.com prior to picking up the car, or at the rental counter. The name and address I have provided on this rental agreement 419

492 418
 print
 no, thank you
 yes, I accept 480

If you do not want to accept the Terms and Conditions of this contract we will still hold your car and you can pick it up at the rental counter.

208

F14 • 6K

your car

Sport Utility Vehicle



Confirmation #1103566

Pickup:
Ft. Lauderdale, FL (FLL)
Wednesday, September 16, 2000
12:00 PM

Dropoff:
Ft. Lauderdale, FL (FLL)
Thursday, September 17, 2000
12:00 PM

Options Selected:
Additional Driver (2)
Underage Driver
Collision Damage Waiver
Extended Protection
Child Safety Seat

Total = \$167.95 (USD)

Pickup location
Fort Lauderdale Intl.
Airport/Shuttle FL, (FLL)
2601 S. Federal Hwy.
Ft Lauderdale, FL 33301
Phone: 407-xxx-8200
Fax: 407-xxx-6102
Hours: Mon-Sun: 24 hours

Travel Tools
Driving Directions

Family Fun

Safety Tips

A confirmation e-mail will be sent to your e-mail address for your convenient reference. You can use your browser's print button to print a hard copy of this confirmation. Make sure the Page Setup is set to "Print as Displayed".

Confirmation # 1103566

Your rental has been confirmed and will be waiting for you when you arrive at your destination.

Here's what you do to pick up your car:

- Outside the airport, find the bus, which will take you to our rental center located at 2601 S. Federal Highway. The plaza is accessible from I-95 to I-595 East to US1 North. Since all cars are picked up and dropped off at this rental facility, shuttle service is required for airport customers.

Details

Chris Bauer
123 Main Street
Ft. Lauderdale, FL
33302 USA
Email: bauerc@ancrental.com

Club I.D.# 1254

Pickup: Ft. Lauderdale, FL (FLL) Wednesday, September 16, 2000 at 12:00 PM
Dropoff: Ft. Lauderdale, FL (FLL) Wednesday, September 17, 2000 at 12:00 PM

Credit Card: XXX Credit Card No: xxxx-xxxx-xxxx-2222 Expires: 06/02

I have agreed to the terms and conditions of this rental agreement.

Base Rate - Sport Utility Vehicle (USD)

Weekly Rate	\$50.99
Daily Rate	
Hourly Rate	
Rate Code XX Association I.D. XXXXXX	
Inclusive Rate Items	
Unlimited Mileage(Properties)	
Coupon Accepted	

Subtotal \$50.99

Additional Driver/Underage Driver

Additional Driver(s) (\$3.99/day)

Name	Drivers License No
Neena Chawla	06060607
James Bauer	09090909

\$3.99

\$3.99

Underage Driver (\$25.00/day)

\$25.00

Subtotal \$32.98

Additional Items

Collision Damage Waiver (\$16.99/day)	\$16.99
Extended Protection (\$10.95/day)	\$10.95

Subtotal \$27.94

Taxes, Surcharges and Fees

Concession Recoupment (10.00%)	\$14.19
License Recoupment Fee (\$0.30/day)	\$0.30
State Rental Surcharge (\$2.05/day)	\$2.05
Sales Tax (6.00%)	\$9.51

Subtotal \$26.05

Total \$167.95

print confirm

cancel

modify

Click above to cancel

Click above to modify

484

54.6L

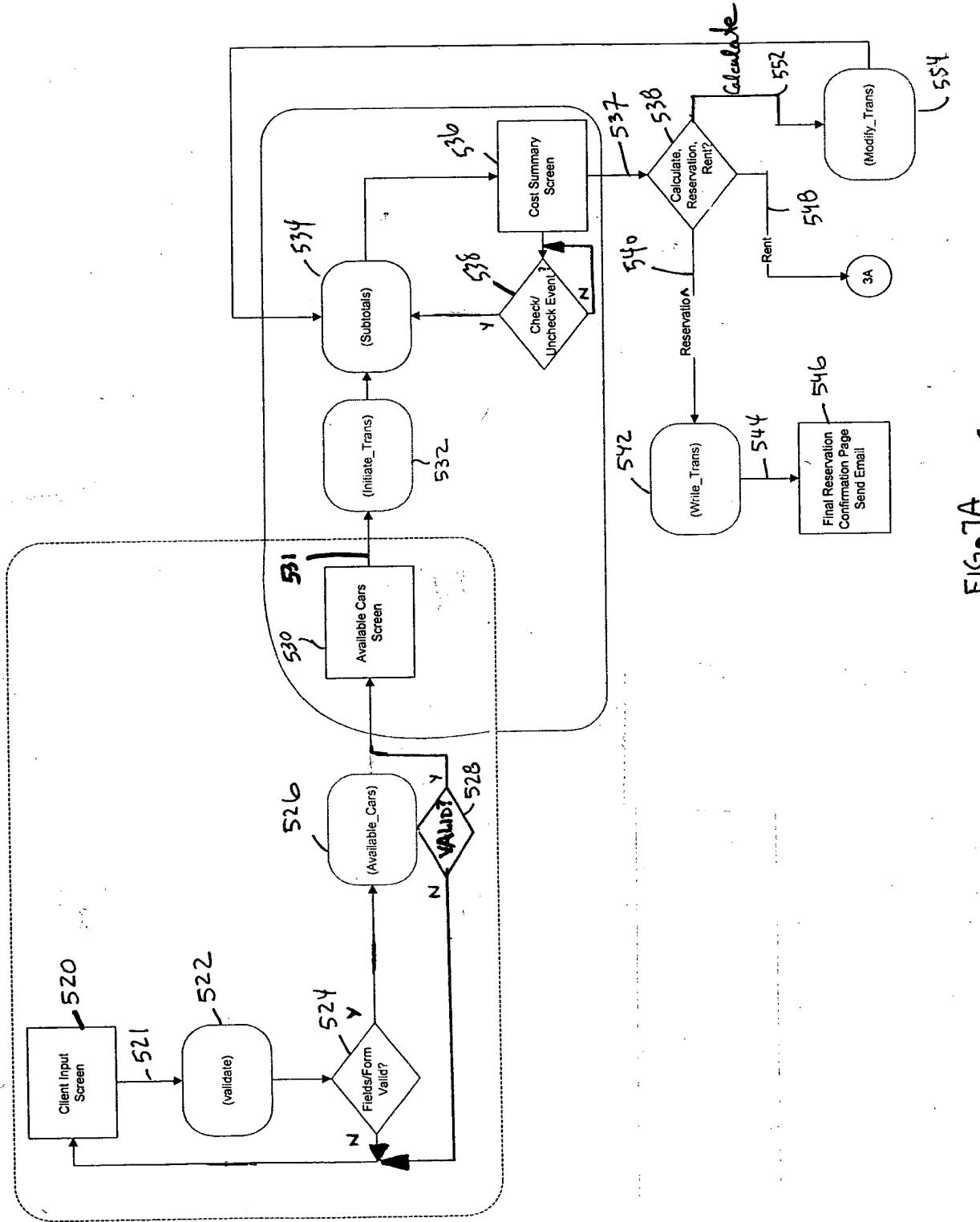


FIG. 7A

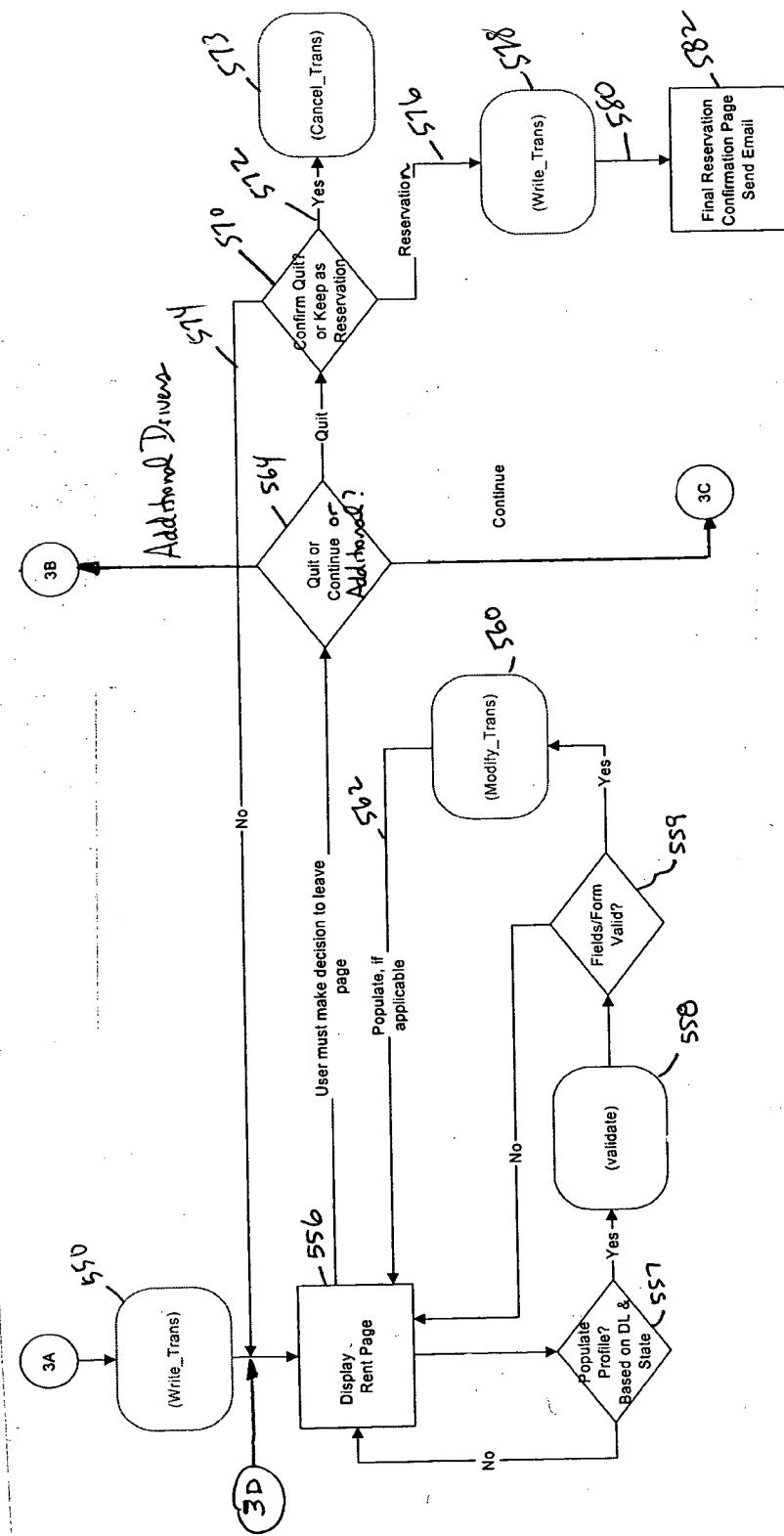


FIGURE 1B

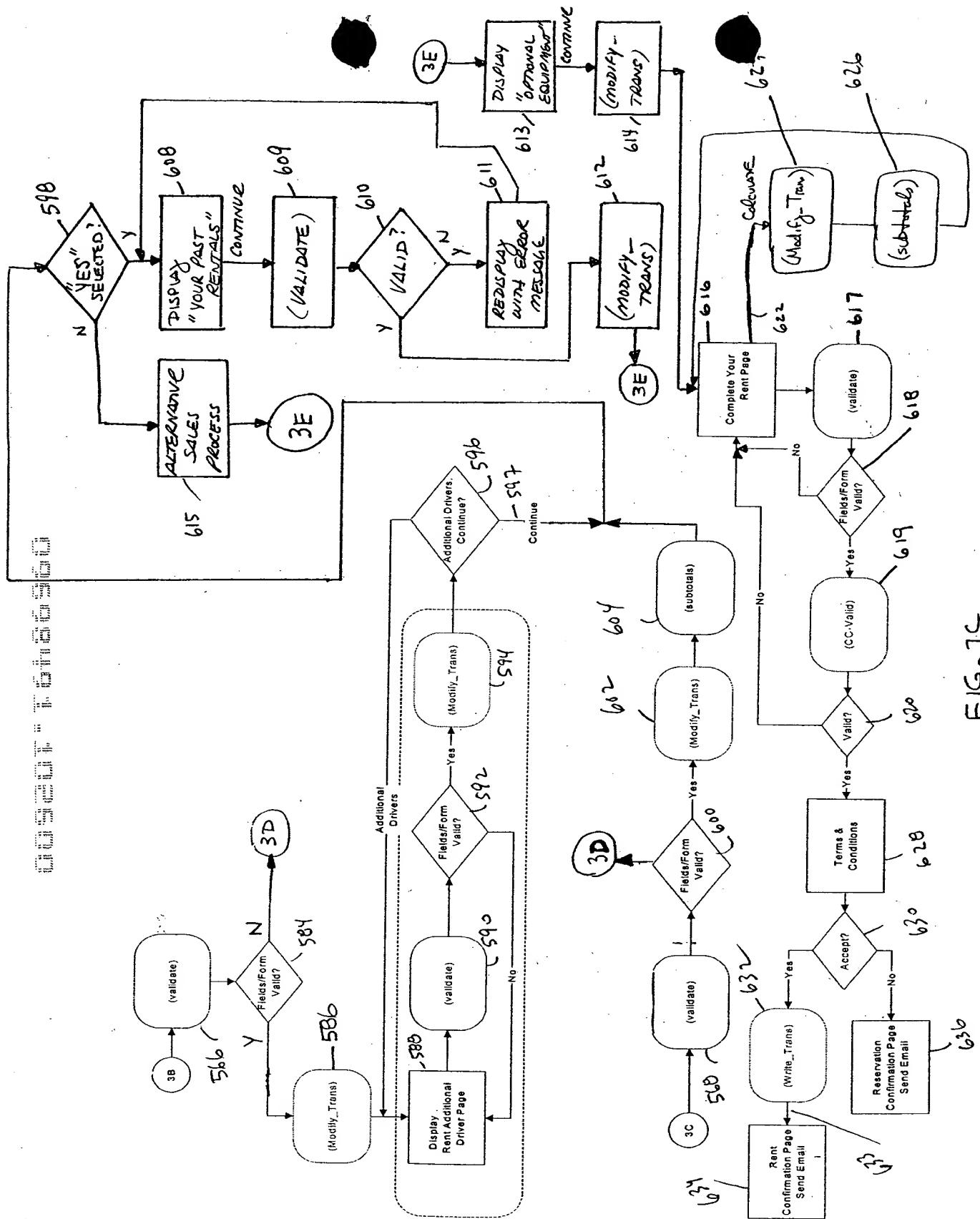


FIG. 7C